

World Lacrosse Strategic Plan update 2021

Presented to the World Lacrosse General Assembly October 18, 2020



World Lacrosse Vision

Lacrosse is recognized and played by all countries worldwide and is an Olympic sport.

World Lacrosse Mission

World Lacrosse will provide governance and integrity for all forms of lacrosse and will provide responsive and effective leadership to support the sport's development throughout the world.

Scope

This plan addresses the fourth quarter of 2020 and the 2021 portion of the approved Strategic Plan, which encompasses the third quarter of 2017 through 2024 to coincide with the International Olympic Committee (IOC) host city proposal process, and is designed to create a set of actions and activities that lead to the fulfillment of the vision and mission of World Lacrosse (WL) to grow the sport, achieve Olympic inclusion, and develop a sustainable model international federation.

The following are key strategies that allow World Lacrosse to achieve its vision to build the brand and resources of lacrosse, grow the game, and lead and inspire.

Key Strategies

- 1. *Grow* the game, popularity and appeal of lacrosse globally.
- 2. *Build* the brand of lacrosse and the resources available to World Lacrosse and its Members.
- 3. *Lead* the sport by improving the core competencies of World Lacrosse, its Continental Federations, National Governing Bodies, and Management to support the effort.
- 4. *Influence* the International Olympic Committee, Olympic Family and Host Cities for the Olympic Games positively by effectively building relationships and successfully presenting the case of lacrosse to the IOC.



Objectives

Grow the Game

- 1.1 Increase the number of World Lacrosse member nations
- 1.2 Assist Continental Federations and National Governing Bodies in increasing the number of participants locally

Build the Brand and Resources

- 2.1 Increase global brand awareness for World Lacrosse and international lacrosse
- 2.2 Maximize revenues and other resources through sponsor sales and engagement
- 2.3 Attract supporters and raise funds through private donations, foundations and grants with priority funds to support the Olympic Vision effort
- 2.4 Expand the reach, visibility, awareness and revenue for World Lacrosse and lacrosse through an aggressive merchandise and licensing program
- 2.5 Provide a program of events that showcases and develops the sport and builds the brand, exposure and revenue of World Lacrosse

Lead the Effort

- 3.1 Increase the core competencies of CFs and NGBs
- 3.2 Timely distribution of information to all Members
- 3.3 Attain best in world standard and model for professional International Federation (IF) governance
- 3.4 Comply with relevant legislation, regulations, accountabilities and standards including WADA
- 3.5 Best in world management and leadership effectiveness

Influence and Present a Winning Case

- 4.1 Become known, liked and respected within the Olympic Family and International Sports Community
- 4.2 Present a winning case for lacrosse
- 4.3 Pursue and gain inclusion of lacrosse in additional multisport events
- 4.4 Explore the development of the World Lacrosse Sixes discipline and of urban lacrosse and other forms of lacrosse



World Lacrosse 2021 Organizational Objectives and Goals

1. Membership Growth

- a. Number of member nations
 - i. By end of 2021, WL will have 76 member nations with 4 coming from the Pan-American region (9 new countries total)
- b. Strengthening nations' capabilities by enhancing the NGB toolkit, adding operations assets and increasing NGB communication
- c. Effectively managing the WL Grants programs: BCH, DiscoverLax, Development Grants and Continental Federation Grants
- d. Launch grassroots coach development programs and officials' development programs
- e. In conjunction with the CFs, develop revised membership classifications, criteria and process for new members

2. Revenue Generation

- a. Foundation explore the development of a WL foundation or annual giving program
 - i. Solicit top 35 donor prospects, 8 by end of first quarter 2021
 - ii. Expected: \$500,000 in committed revenue in 2021
- b. Sponsorship
 - i. Expected: \$50,000 in committed revenue in 2021 from sponsors
- c. Merchandise and licensing
 - i. Continue the merchandise and licensing program with net \$30,000 revenue

3. World Lacrosse Sixes Discipline

- a. Launch new branding and promotional platform for World Lacrosse Sixes discipline
- b. Hold minimum of three (3) quality invitational or showcase events in 2021
- c. Achieve broad acceptance in worldwide lacrosse community of discipline

4. Strategic Communications, Digital/Social, Broadcast and Brand

- a. Continue positioning lacrosse as a viable candidate for inclusion in the Los Angeles 2028 Olympic Games
- b. Through targeted media outreach, continue raising the profile and visibility of lacrosse with key audiences; notably, leaders in international sport and influential journalists in Olympic media
- c. Successfully launch the brand platform and identity for the World Lacrosse Sixes discipline
- d. Continue positioning the leaders of World Lacrosse as authoritative voices within the lacrosse community and the wider community of international sport



- Secure speaking opportunities for World Lacrosse leaders at key international and sport-specific events such as SportAccord 2021, Regional SportAccord Pan America, International Relations Forum and LaxCon
- e. Successfully publicize and deliver media operations and services for the 2021 World Lacrosse Men's U20 World Championship and 2021 World Lacrosse Women's World Championship
- f. Assist in preparing for and managing issues related to the COVID-19 global pandemic, eligibility for multisport events and other issues of significance to World Lacrosse and the wider lacrosse community, particularly those issues that could impact the pursuit of Olympic inclusion by World Lacrosse
- g. Achieve the following digital and social media audience growth targets:
 - i. Facebook growth @ 15% (8,600 followers total by year end)
 - ii. Instagram growth @ 15% (7,300 followers total by year end)
 - iii. Twitter growth @ 20% (12,700 followers total by year end)
- h. Continue developing and distributing custom video content that drives audience growth, reinforces the World Lacrosse brand and generates greater awareness in the sport of lacrosse:
 - i. Limerick 5 to Watch
 - ii. Towson 5 to Watch
 - iii. 3 Questions With
 - iv. Origins of the Game docuseries
 - v. World Lacrosse Voices podcast
- i. Ensure global broadcast distribution (linear, streaming) for the 2021 World Lacrosse Men's U20 World Championship and 2021 World Lacrosse Women's World Championship
- j. Support broadcast production needs for the 2021 World Lacrosse Men's U20 World Championship and 2021 World Lacrosse Women's World Championship
- k. Secure supplemental broadcast distribution partners (linear, streaming) for The World Games 2022 Birmingham
- I. Expand the World Lacrosse licensed merchandise program to include more product offerings and opportunities for co-branded merchandise with member National Governing Bodies
- m. Generate minimum \$30,000 (USD) in net revenue for World Lacrosse
- n. Integrate officially licensed World Lacrosse merchandise as part of merchandise offering at the 2021 World Lacrosse Men's U20 World Championship and 2021 World Lacrosse Women's World Championship
- o. Secure at least two endemic sponsors, delivering minimum \$50,000 (USD) in net revenue or budget-relieving value in kind for World Lacrosse

5. Reimagine World Lacrosse Events

- a. 2020 (Q3/4)
 - i. Agreement at General Assembly (GA) on the following:
 - 1. Event Hosting and Competition Manual



- 2. Event Calendar including movement of Men's 2022 World Championship to 2023
- 3. Change of Age Group
- 4. Championship Size
- 5. Championship Duration and Timing
- 6. World Lacrosse Sixes Strategy
- ii. 2022/23 Hosting Contract (first draft) and commence Organizational Planning
- iii. Bid book and finalize bid process for new events
- iv. Amend manual for Sixes specific requirements
- v. Full risk analysis of Limerick and Towson for re: continue/postpone/ cancel and make recommendation to WL Board by end of 2020
- vi. Commence planning for 2021 Sixes events; discussions with potential hosts
- b. 2021
 - i. Launch and manage bid process for 2024 events (potentially 3 events)
 - ii. Operational delivery of Limerick and Towson or management of postponement/cancellation process
 - iii. Oversee set up of Local Organizing Committee (LOC) for Men's World Championship and manage operational planning
 - iv. Completion of contract for Men's World Championship
 - v. Launch Sixes Event Program and manage series of Sixes internationals
 - vi. Work with CF's to support in the management of regional qualifying events
 - vii. Lead Blue Skies Working Group (BSWG) review of competition format for events from 2024 onwards
 - viii. Program to improve standards of delivery at CF events
 - ix. Improve delivery of event presentation at all WL events
 - x. Develop proposal for GWG and WL Membership for an Event Sanctioning Policy

6. International Relations

- a. Deliver the international relations strategy to build awareness for lacrosse among leaders of international sport and support for the inclusion of lacrosse in international multisport events such as the Pan American Games, Commonwealth Games and Los Angeles 2028 Olympic Games
- b. Set international calendar of events and ensure successful missions for WL at gatherings of the Olympic Family to include Youth Olympic Games, SportAccord 2021, Tokyo Olympics 2020 (now 2021), IF Forum 2021, ANOC 2021
- c. Secure cooperation of 10 identified international sport leaders as champions for lacrosse
- d. LA 2028: successfully influence and support the LA 2028 Olympic Committee



- i. Formalize the local grassroots lacrosse support team with US Lacrosse (USL)
- ii. Identify and secure the small leadership group for LA 2028 influence
- iii. Develop with USL a program of activities through 2028 to support growth/development of lacrosse and its brand in the Southern California/Los Angeles market
- iv. Maintain and develop direct relationships with key LA 2028 leadership

7. Organizational Effectiveness/Governance

- a. Support the Governance Working Group to produce its second set of recommendations for the WL Board and General Assembly
- b. Support the establishment and work of the Women in Sport Commission and the Diversity and Opportunity Commission
- c. Successful management of WL finances
 - i. Completely overhaul the chart of accounts and move to a "classbased" system of budgeting and accounting
 - ii. Produce monthly financial information for BOD and quarterly results for Membership
 - iii. Effectively manage 2021 WL expense budget
 - 1. Minimum: year end results within 20% of budget
 - 2. Expected: year end results within 10% of budget
 - 3. Stretch: year end results within 5% of budget
- d. Comply with all provisions of the WADA code and adhere to the tenets of 'clean sport'
 - 1. Contract with the International Testing Authority for Anti-Doping services
 - 2. Implement effective testing at World Lacrosse events to provide a deterrent to doping
 - 3. Continue and expand the Anti-Doping education efforts for NGB's and Athletes
- e. Progress the World Lacrosse compliance with GDPR

Key Strategy 1: Grow the game, popularity and appeal of lacrosse globally. Grow and retain people and country involvement in all forms of lacrosse, including payers, officials, coaches and administrators.

Objective 1.1: Increase the number of World Lacrosse member nations		
Tactics	Deliverables	Implementation Plan and Timelines
 Analyze current geographical representations and determine which non-member nations may be in a position for membership Collaborate with non-profit organizations utilizing lacrosse as tool in fulfilling their mission Provide grants/incentives to Continental Federations who actively aid in the acquisition of new member countries Provide grants/incentives to NGBs for growth and development Emerging Nation grants or services to prospective and/or new member countries Offer outreach grants of equipment and clinic delivery to emerging nations to position them for future membership 	 CF Incentive whitepaper CF Grant/Incentive applications NGB Incentive whitepaper NGB Grant/Incentive applications Collaboration program whitepaper 	 Q4 2020: Develop target country list for each CF region Q1 2021: Announce new country incentive program Q1 2021: Announce emerging nation grant program Q1 2021: Announce collaboration program Q2 2021: Award Emerging Nation Grants Q2 2021: Award Collaboration Grants On-going: Award CF/NGB incentives as new members are approved



Objective 1.1 continued: Increase the number of World Lacrosse member nations		
Performance Milestones	Performance Measures	Resources
 Quarterly review and update of new country prospects/status 4 PALA countries confirmed as members 	 An increase in total membership to 76 countries by EOY 2021 	 2021 resources: CF Grants: \$100,000 USD NGB Grants: \$150,000 USD Collaboration Grants: \$40,000 USD Outreach Grants: \$10,000 USD



Objective 1.2: Assist CFs and NGBs in increasing the number of participants locally		
Tactics	Deliverables	Implementation Plan and Timelines
Release DiscoverLax grant program to provide NGBs with the resources to expose more participants to the sport	DL Grant whitepaperDL Grant application	Q4 2020: Release DiscoverLax curriculum in NGB Toolkit and award 10 grants by EOY
Support the Women's Indoor Box Lacrosse Working Group	BCH Grant whitepaperWomen's Indoor/Box Development Grant	Q1 2021: Announce DiscoverLax grant program expansion and award 15 grants by end of Q2 2021
	whitepaper	Q1 2021: Announce open application for BCH grants
		 Q1 2021: DiscoverLax facilitator course in the Virtual Training Center
		 Q3 2021: Announce Women's Indoor/Box Lacrosse Development Grants
		Q4 2021: Award Women's Indoor/Box Lacrosse Grants
		On-going: Award BCH Grants



Objective 1.2 continued: Assist CFs and NGBs in increasing the number of participants locally		
Performance Milestones	Performance Measures	Resources
 Equipment partner/distributor secured EOY Participation Report 	 Ten (10) DiscoverLax Grants awarded by EOY 2020 Fifteen (15) DiscoverLax Grants awarded by EOY 2021 Up to 10 BCH Grants awarded by EOY 2021 Target of 2% total increase in participation, using the baseline number compiled in the NGB Benchmarking Study Five (5) Women's Indoor/Box Lacrosse Grants awarded 	 2021 expenses: DiscoverLax curriculum and training course Athlete Development Grants: \$40,000 USD BCH Grants: \$10,000 USD WIBL Grants: \$10,000 USD



Key Strategy 2: Build the brand of lacrosse and the resources available to World Lacrosse and its members.

Objective 2.1: Increase global brand awareness for World Lacrosse and international lacrosse		
Tactics	Deliverables	Implementation Plan and Timelines
Continue building a meaningful following/audience for World Lacrosse across established digital/social media platforms with agreed targets for audience growth by the end of 2021	 Maintain new World Lacrosse website Implement content strategy and calendar for web and digital/social platforms; identify content provider(s) 	□ Q1-Q4 2021
Build a multi-year broadcast properties model for WL World Championship events and related lacrosse properties	Broadcast agreements in place for 2021- 2023 (production and distribution)	□ Q1-Q2 2021
Support Continental Federations and National Governing Bodies in the	Updated Brand Style and Communication Guide	□ Q1-Q2 2021
adoption of WL brand guidelines and development of their own brand platforms through NGB toolkit	Digital advertisements, promotional video assets, content for digital/social	
 Support CFs and NGBs with media and marketing materials through NGB Toolkit; 	Communications plan, e-newsletter, e- bulletins, podcast series	□ Q1-Q4 2021
focus is on growth and participation	World Lacrosse Annual Report	
Plan and deliver WL mission for SportAccord 2021	World Lacrosse Strategic Communications and Brand Summit	□ Q1-Q2 2021
• Develop and implement a comprehensive Strategic Communications Plan for WL, with an emphasis on improving communication/information flow with key internal audiences (CFs, NGBs)	 World Lacrosse Media Operations and Services Guidelines 	□ Q1-Q2 2021
• Create a forum for the exchange of information and ideas across leading entities in lacrosse and international sport		□ Q2-Q4 2021



	with the shared objective of raising the profile of the sport worldwide	
•	Develop and implement Media Operations and Services Guidelines for World Lacrosse events	□ Q2-Q4 2021

Objective 2.1 continued: Increase global brand awareness for World Lacrosse and international lacrosse		
Performance Milestones	Performance Measures	Resources
 Greater awareness and adoption of the World Lacrosse brand; emphasis on Continental Federations and member National Governing Bodies Launch of new WL website; implementation of new content strategy and content calendar for social media platforms (completed) Maintain and improve the new WL website 	 No less than 50% of Continental Federations and member National Governing Bodies actively utilizing/associating with the World Lacrosse brand on websites, digital/social media platforms, promotional materials, etc. 20% growth in audience/traffic from Q1 2021 through Q4 2021 across web and social media platforms Executed broadcast agreements (production and distribution) representing \$50,000 in revenue to WL with substantial worldwide distribution Executed licensing agreements representing \$30,000 in net annual revenue to WL 	 NGB brand toolkit New World Lacrosse website, content providers \$45,000 website maintenance \$50,000 content creation



Objective 2.2: Maximize revenues and other resources through sponsor sales and engagement		
Tactics	Deliverables	Implementation Plan and Timelines
 Create integrated partner/sponsor platform and sales strategy Develop and aggregate inventory of all sponsor assets Explore partnerships with NGBs and other leagues Build assets through promotion and development Evaluate and price individual assets Price and package partnerships and sponsors Develop targets of potential sponsors and cultivate Sell Fulfill sponsor agreements and repeat process; it is anticipated that sponsor sales strategy will results in significant net revenue annually 	 Sales targets and strategy Inventory of all sponsor assets New sponsor assets – web, social media, events, special events, partnerships Sales materials – digital, videos, brochures, VIP hospitality Fulfillment schedules Partners and sponsors 	 Explore partnerships and/or arrangements for rights and sales with industry and other providers Develop and finalize asset aggregation and sponsor sales strategy Begin implementation of plan and strategy to build WL and sponsor assets, now and on-going Q4 2020-Q2 2021: Develop sales targets Q2 2021: Price assets, packages and begin sales On-going: Fulfill sponsorships and begin sales process anew



Objective 2.2 continued: Maximize revenues and other resources through sponsor sales and engagement		
Performance Milestones	Performance Measures	Resources
 Q1 2021: Finalize asset strategy and aggregation model January 2021: Sales targets finalized February 2021: Sales packages and pricing developed and finalized Sales model/sales agent in place in Q2 2021 (resource dependent) 	 Four (4) new sponsors on-board and contracted by EOY 2021 Total of \$50,000 contracted revenue VIK or cash by EOY 2021 	\$80,000 outside sales agent (TBC)



Objective 2.3: Attract supporters and raise funds through private donations, foundations and grants with priority funds to support the Olympic Vision effort		
Tactics	Deliverables	Implementation Plan and Timelines
 Establish an Annual Giving Program Explore the development of a World Lacrosse Foundation Develop and finalize Annual Giving fundraising materials Create individualized cultivation and solicitation strategies for WL's top 35 donor prospects Develop WL's online giving platform Develop and establish a donor recognition program Finalize fundraising policies and procedures Establish Annual Giving appeals calendar Cultivate and solicit WL's top 35 donor prospects Finalize year-end Annual Giving Campaign (thank donors, donor gifts, donor impact and campaign report) 	 Annual Giving program WL Foundation Fundraising material Strategy development Online giving platform Donor recognition program Fundraising policies and procedures Fundraising calendar Solicitation of WL's top prospects Revenue goals met and pledges fulfilled 	 Implementation Plan and Timelines Q1 2021: Establish and launch WL's Annual Giving Program Q1 2021: Explore the development of a WL Foundation Q1 2021: Build case for support and need based on Strategic Plan Q1 2021: Develop WL's online giving platform Q1 2021: Develop donor confidentiality policy, gift acceptance policy, special event policy and campaign counting policy Q1 2021: Establish a 2021 Annual Appeals Fundraising Calendar Q1-Q2 2021: Create individualized cultivation and solicitation strategies for WL's top 35 donor prospects Q1-Q4 2021: Cultivate and solicit WL's top 35 donor prospects; 8 prospects cultivated and solicited by Q1 2021



		Q4 2021: Year-end Annual Giving gift fulfillment and final report
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Objective 2.3 continued: Attract supporters and raise funds through private donations, foundations and grants with priority funds to support the Olympic Vision effort		
Performance Milestones	Performance Measures	Resources
Q1 2021: Development and execution of WL's Annual Giving Program	Q1 2021: Cultivate and solicit 8 donor prospects	Materials and support: Q1-Q4 2021: \$30,000
 2021: Revenue through Annual Giving Program 	• Q4 2021: \$500,000 committed revenue	



Objective 2.4: Expand the reach, visibility, awareness and revenue for World Lacrosse and lacrosse through an aggressive merchandise and licensing program		
Tactics	Deliverables	Implementation Plan and Timelines
 Align licensing platform with World Lacrosse brand objectives In conjunction with website redesign, build e-commerce function Develop a strategy and execute programs to maximize wholesale, direct-to-retail and e-commerce licensing Identify co-branding or 'official' product programs, if any Explore and launch, if feasible, WL line of equipment and products Maintain and expand offerings of WL merchandise e-commerce program 	 Contracted licensing sales agent Brand goals for licensing program E-commerce platform Strategic licensing plan/licensees 	 Align merchandise look and feel with brand identity and message Create licensing strategy and solicit partners in conjunction with sponsorship sale programs Build co-branded merchandise and extensions of line and licenses to events, Continental Federations, National Federations and athletes, if possible Explore and build partnerships with industry providers and others as available



Objective 2.4 continued: Expand the reach, visibility, awareness and revenue for World Lacrosse and lacrosse through an aggressive merchandise and licensing program		
Performance Milestones	Performance Measures	Resources
 Q1 2021: Create and launch expanded licensing program Q3 2021: Extend license to internal partners 	 TBD: Annual reach and revenue Q1 2020: Website e-commerce merchandise site launched – completed Q1 2020: Licensing program for endemic products launched Three licenses signed by September 15, 2021 Net product sales of \$30,000 in 2021 	No initial outlay expected.



Objective 2.5: Provide a program of events that showcases and develops the sport and builds the brand, exposure and revenue of World Lacrosse; appropriately manage the World Championships and WL event platform to provide for more effective event bidding, host support and risk management; reimagine and invigorate the World Championships and WL events platform Implementation Plan and Timelines Tactics Deliverables Develop and execute agreement with Q4 2020: Review existing contracts and Form event contract Local Organizing Committee and US road map requirements Lacrosse for the WL Men's 2022/2023 Agreed structure and communication Q4 2020: Develop 2022 Hosting contract World Championship pathways with responsibilities for signature Review and revise Host contracts to • Bid book Q4 2020: 2020 bid process for new provide clear commercial rights, events finalized responsibilities, obligations and recourse **Technical manual** Q4 2020-Q2 2021: Launch and manage • Develop and implement structure for Confirmation of hosts for 2024 events • bid process for 2024-2026 events event management system to include Competition Director, Director of Events Risk register and management system Q1 2021: Template for 24-26 developed and Local Organizing Committee Event management and support system • Q1 2021: Launch and manage World Review and revise current WL tendering ٠ Lacrosse Sixes event program and and selection process to world class Accreditation system • manage series of WL Sixes international standards – see below suggested invitational event updated timelines **Event Presentation Suppliers** Q1 2021: Contract negotiation for Men's Manage future event LOCs to ensure Working group recommendations World Championship begins compliance with Event Hosting and **Competition Manual** Contracted agency analysis and Q1 2021: Review of Competition Format assistance especially with sport for proposal to General Assembly by Build and implement WL event risk ٠ presentation postal vote management and monitoring system • Analysis and recommendations for □ Q1-Q3 2021: Develop proposal for WL Continue work of Blue Skies Working ٠ qualification system governance for a comprehensive WL Group to provide analysis and event sanctioning and calendar recommendations for improvements of Competition format recommendations • management process Championship hosting comprised of



former hosts, Continental Federations,	Sport presentation format for hosts	Q1-Q3 2021: Operational delivery of
National Federations, Athletes, Coaches, Officials and Board		Limerick and Towson or effectively manage postponement/cancellation process
Competition committees to provide recommendations for qualifications formats		Q2 2021: Contract for Men's World Championship 2022/2023 completed



Objective 2.5 continued: Provide a program of events that showcases and develops the sport and builds the brand, exposure and revenue of World Lacrosse;

appropriately manage the World Championships and WL event platform to provide for more effective event bidding, host support and risk management; reimagine and invigorate the World Championships and WL events platform

Performance Milestones	Performance Measures	Resources
Agreement at General Assembly (GA) on the competition proposals	 Secure a minimum of two sites/hosts for WL Sixes events 	2021 expenses:
the competition proposals	WE Sixes events	*dependent upon external environment
Complete 2022/23 Hosting Contract (first draft) and commence Organizational Planning	 Present risk analysis in a timely fashion for WL Governance to make a decision on postponement/cancellation of the event 	\$150,000 for event development
Bid book and finalize bid process for new events	- Successful completion of contract for	
events	Successful completion of contract for Men's World Championship 2022/2023	
Amend manual for Sixes specific		
requirements	WL Event Sanctioning Policy recommended by Board and presented to	
• Full risk analysis of Limerick and Towson for re: continue/postpone/cancel and	General Assembly for approval	
make recommendation to WL Board by end of 2020	 Set of recommendations and proposals produced by BSWG for membership consideration and implementation 	
Commence planning for 2021 Sixes		
events; discussions with potential hosts	Successfully conduct two Lacrosse Sixes Exhibitions	
Launch and manage bid process for 2024 events (potentially 3 events)		
Operational delivery of Limerick and Towson or management of postponement/cancellation process		



Lead Blue Skies Working Group (BSWG) review of competition format for events from 2024 onwards	
 Develop proposal for GWG and WL Membership for an Event Sanctioning Policy 	



Key Strategy 3: Lead the sport by improving the core competencies of World Lacrosse, its Continental Federations, National Governing Bodies and management to support the effort.

Objective 3.1: Increase the core competencies of CFs and NGBs		
Tactics	Deliverables	Implementation Plan and Timelines
 Provide education and information on best-practices in CFs/NGBs Implement contracted development officer in three (3) CFs (PALA, ELF, Africa) Expand the Coach and Officials' Development Model offerings in the CFs/NGBs via the Virtual Training Center Train coach and official developers from each continent to conduct local/regional clinics at Coaches/Officials Developer Academy events Continue the NGB and CF Grant Programs 	 Member Toolkit enhancements CF Development Officer job descriptions and applications Complete Silver Level Coaches Development Model (CDM) curriculum in the Virtual Training Center Train the Trainer events for CDM/Officials Development Pathway (ODP) NGB and CF Grant applications Officials Development Pathway Curriculum 	 Q1 2021: Member Toolkit enhancements released Q1 2021: CDA event held Q1 2021: NGB/CF Development Grant applications go live Q2 2021: Development Officer applications open Q2 2021: ODP curriculum added to Toolkit Q3 2021: Development Officers contracted Q3 2021: ODP/CDA event is conducted Q3 2021: NGB/CF Development Grants are awarded On-going; Virtual Training Center enhancements



Objective 3.1 continued: Increase the core competencies of CFs and NGBs		
Performance Milestones	Performance Measures	Resources
Call for Development Officer applications	CF Development Officer KPIs - TBD	2021 expenses:
NGBs/CFs conduct own CDM/ODP clinics	18 coach developers trained	 \$40,000 USD (Coach Development) \$90,000 USD (Contractors) \$400,000 USD (Contractors)
CDM/ODP curriculum published	12 CDM clinics delivered by trained coach developers	 \$100,000 USD (CF Grants) \$150,000 USD (NGB Grants) \$25,000 USD (Materials/guides)
NGBs/CFs grant applications released	10 officials' developers trained	
CDA/ODP event locations and dates established	10 officials' clinics held	



Objective 3.2: Timely distribution of information to all Members		
Tactics	Deliverables	Implementation Plan and Timelines
 Create and distribute President's newsletter quarterly Communications policy established/reviewed 	 President's newsletter Communications policy Members' only website section 	 Q4 2020: Develop and delivery plan to WL President and Board for approval Q1 2021: Create newsletter and CEO e- communication templates Q1 2021: Publish and distribute first
 Build and refine website section for Member communications (two-way) Clarify Board and Management roles in communication process Revise and continue Stakeholder Engagement Webinar Series 	 Communications road map for Board/Staff Annual schedule and content for WL Member webinars 	Q1 2021: Publish and distribute first communications

Objective 3.2: Timely distribution of information to all Members		
Performance Milestones	Performance Measures	Resources
 Q4 2020: Communication plan approved by Board Q1 2021: Newsletter and e- communication delivered Q1 2021: Webinar schedule final and webinars commence 	 Newsletters distributed by February 15, 2021 Q1 2021: Survey membership regarding satisfaction and content of WL communications 	Internal resources



Objective 3.3: Attain best in world standard and model for professional International Federation governance		
Tactics	Deliverables	Implementation Plan and Timelines
Support Governance Working Group (GWG) process	 Recommendations for governance process and composition 	Q1-Q3 2021: Provide on-going support for WL GWG
Review current governance practices compared to best in world standards	Develop Board review process with peer- to-peer review	Gather information prior to GA and provide forum for discussion at GA
Undertake annual Board review	Develop process/survey for NGB expectations and needs for GA	□ Q3 2021: Implement survey following GA and report/incorporate results
 General Assembly (GA) review/survey undertaken with NGBs 	effectiveness and governance	Execute contract with ITA Q4 2020
Contract with ITA for Anti-Doping program		



Objective 3.4: Comply with relevant legislation, regulations, accountabilities and standards		
Tactics	Deliverables	Implementation Plan and Timelines
 Successful financial transfer to management Seat Finance and Audit Committee Overhaul chart of accounts Product revised monthly financial statements for WL Board and quarterly for Members Annual financial reports audited with periodic Board approval of outside auditor Posting of financial statements in Members' only website portal and distribution to Membership Directors and Officers insurance reviewed by Board periodically Annual Board planning meeting developed and reviewed 	 Annual audit report and recommendations Members' only section on WL website and financial transparency Directors and Officers insurance review New organizational chart of accounts 	 Q4 2020: Full financial transfer with Secretary General or Finance and Governance Director Q4 2020: New chart of accounts Q1 2021: Interim financial reports delivered



Objective 3.5: Best in world management and leadership effectiveness		
Tactics	Deliverables	Implementation Plan and Timelines
 Develop staffing plan with positions, timings and budgets - completed Working through Remuneration Committee, create and implement organizational, departmental and individual performance screen processes Hire key staff with Board approval Develop and implement management reporting communication plans for Board, Committees, CFs, NGBs 	 Staffing plan and budget - completed Organizational Priorities, Priorities tracker, individual performance screens Marketing staff or consultant (tbc) Internal communications plan 	 Staffing plan and performance screen finalized for 2021 and reviewed with Remuneration Committee by EOY 2020 Individual performance screens developed and approved by EOY 2020 Q1 2021: Recommendation on marketing position or outside consultant



Key Strategy 4: Influence the International Olympic Committee, Olympic Family and Host Cities for the Olympic Games positively by effectively building relationships and successfully presenting the case of lacrosse to the IOC.

Objective 4.1: Become known, liked and respected within the Olympic Family and International Sports Community		
Tactics	Deliverables	Implementation Plan and Timelines
 Continue services of International Advisors to gather information, develop key messaging and support the effort Create a strong presence for lacrosse and its leaders at critical functions and meetings of the Olympic family Develop lobby team that remains consistent for the long-term to attend key IOC functions and international sport events and meetings (completed) Support individuals within lacrosse or with lacrosse backgrounds for election or selection to prominent positions in international sport (no cost) Successfully secure Full Recognition from the IOC 	 Secured International Advisors – completed Election targets and campaigns (in process) Plan for missions to SportAccord, Tokyo Olympics, IF Forum, and other select events 	 Q4 2020 – Q3 2021: Support full recognition process with IOC for vote at the Tokyo Olympic Games Q4 2020: Support nomination of WL President to IOC Commissions Q1-Q4 2021: Execute missions including speakers and trade shows for Olympic Family events



Objective 4.2: Present a winning case for lacrosse		
Tactics	Deliverables	Implementation Plan and Timelines
 Tactics Build case statement and messaging position supporting lacrosse as an Olympic sport Prepare initial materials to support the case (brochures, swag/merchandise/apparel, promotional videos, digital and social media content) Infuse all media channels with relevant messaging Recruit key supporters with influence from sport, business and entertainment sectors Select key lobby team, consultants, and prepare and present the case during Tokyo 2020 (now 2021), Paris 2024 and Los Angeles 2028 	 Deliverables Case materials Videos and advertising spots Key core messaging for internal and external audiences Core of trained volunteers and consultants to support the effort 	 Q2 2018: Confirm lobby team/training and preparation - completed Q3 2018: Conduct benchmarking survey to determine how lacrosse and WL are perceived at international level - completed Q1 2020: Concurrent with branding campaign, determine final key messaging and branding for Olympic vision and case statement for Games inclusion Q1-Q2 2020: Create campaign messaging and presentation materials On-going: Develop key international Olympic movement figures to target for communication/lobby campaign, IOC Executive Board, IOC program commission, IOC members, Los Angeles Host City Organizing Committee
		 On-going: Set calendar for international engagement and determine WL representatives to attend various events and meetings
		On-going: Retain advisors to guide and assist the effort for Olympic inclusion



Objective 4.2 continued: Present a winning case for lacrosse		
Performance Milestones	Performance Measures	Resources
 Q2 2018: Lobby team in place, individuals named and agreed - completed Q4 2020: Case statement/messaging developed and approved Q4 2021: Cooperation of key influencers secured 	 Raise awareness of lacrosse in Olympic Family Increase favorable opinion of lacrosse in Olympic Family 	 Lobby team (travel/expenses): \$50,000 USD Materials and presentations: Video: \$50,000 USD Digital content: \$20,000 USD Brochures: \$5,000 USD Swag: \$2,500 USD Consultants: \$300,000 USD



Objective 4.3: Pursue and gain inclusion of lacrosse in additional multisport events		
Tactics	Deliverables	Implementation Plan and Timelines
Review standards and requirements for various multisport events (MSEs): Youth Olympic Games, Continental Championships, Asian Indoor Sports Games and Others	 Comprehensive requirements document for each Olympic Games Completed process steps and applications for desired Games 	 Develop comprehensive list of available MSEs and requirements for inclusion Analyze WL and CF capabilities and gaps for inclusion
Enlist the support of Continental Lacrosse Federations	Recommendation and strategy for prioritization of efforts	Continue implementation process for approved targets
 Investigate process steps for each Olympic Games 	Presentation materials and team training	Address gaps and submit proposalsPan American Games first target
 Address any deficiencies that may exist with minimum requirements Process and tender applications 		Attend Pan Am Sports General Assembly in December
Prepare and make presentations as required		

Objective 4.3 continued: Pursue and gain inclusion of lacrosse in additional multisport events		
Performance Milestones	Performance Measures	Resources
• July 2018: Board approval of strategy and targets for MSE inclusion - completed	 Inclusion in all IOC affiliated Continental Games by 2036 	Possible expenses for proposal submittal, but unknown at this time, or not anticipated.
Proposal submittals to various MSEs as available	 Gain affiliation with the World University Games 	
	Gain inclusion in 2027 Pan American Games - on-going	



Objective 4.4: Explore the development of the World Lacrosse Sixes discipline and of urban lacrosse and other forms of lacrosse		
Tactics	Deliverables	Implementation Plan and Timelines
Fully develop short-sided lacrosse game for world growth and Olympic inclusion	Programs to reach urban centers for lacrosse exposure	 Informally present concepts and rules to IOC, Olympic Family and gain feedback - completed
Experiment with small-dimension lacrosse, 3v3 and other forms	 Competition format and rules for small dimension and 6v6 	
Develop lacrosse skill challenges formats and hold beta events – post-2021	Structure and format for skills challenge and beta tests	
Test urban lacrosse forms		

Objective 4.4 continued: Explore the development of the World Lacrosse Sixes discipline and of urban lacrosse and other forms of lacrosse		
Performance Milestones	Performance Measures	Resources
 Q4 2020: Board approved formats/rules and test concepts Q4 2021: Stage beta events 2021: 6v6 event platform developed, feasibility explored 	Conduct or authorize at minimum two beta events in 2021	\$150,000